



# ANR Monthly Customer Update

January 2022



# Agenda

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## 1. Safety moment & TC Energy update

DeAnna Parsell, Noms & Scheduling

## 2. Storage update

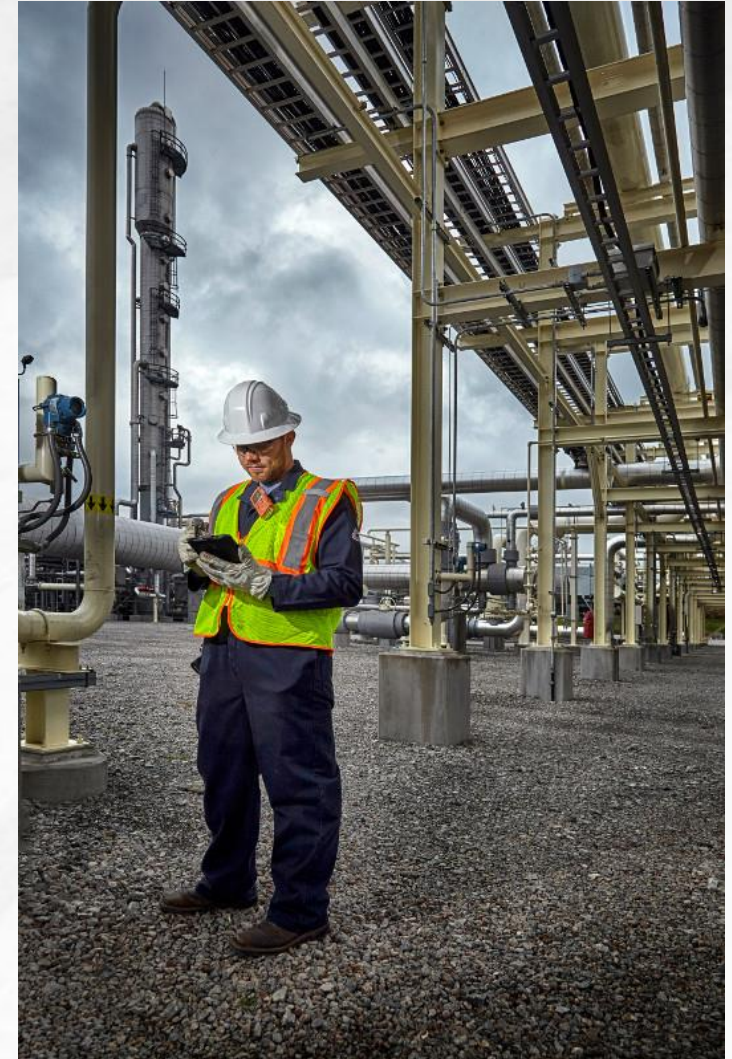
Eric Tawney, Operations Planning

## 3. Operational update

Kevin Pham, Operations Planning

## 4. Noms & Scheduling update

DeAnna Parsell, Noms & Scheduling





## Safety Moment

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### Protect your pipes during freezing temperatures

- Unhook your garden hoses from all outdoor faucets
- Wrap your pipes to protect them from the cold
- Drain your sprinkler system
- Open your cabinet doors and leave faucets dripping



*Every day, especially during winter, TC Energy's U.S. Natural Gas team works hard to heat homes, power hospitals and support shared economic prosperity and sustainability.*



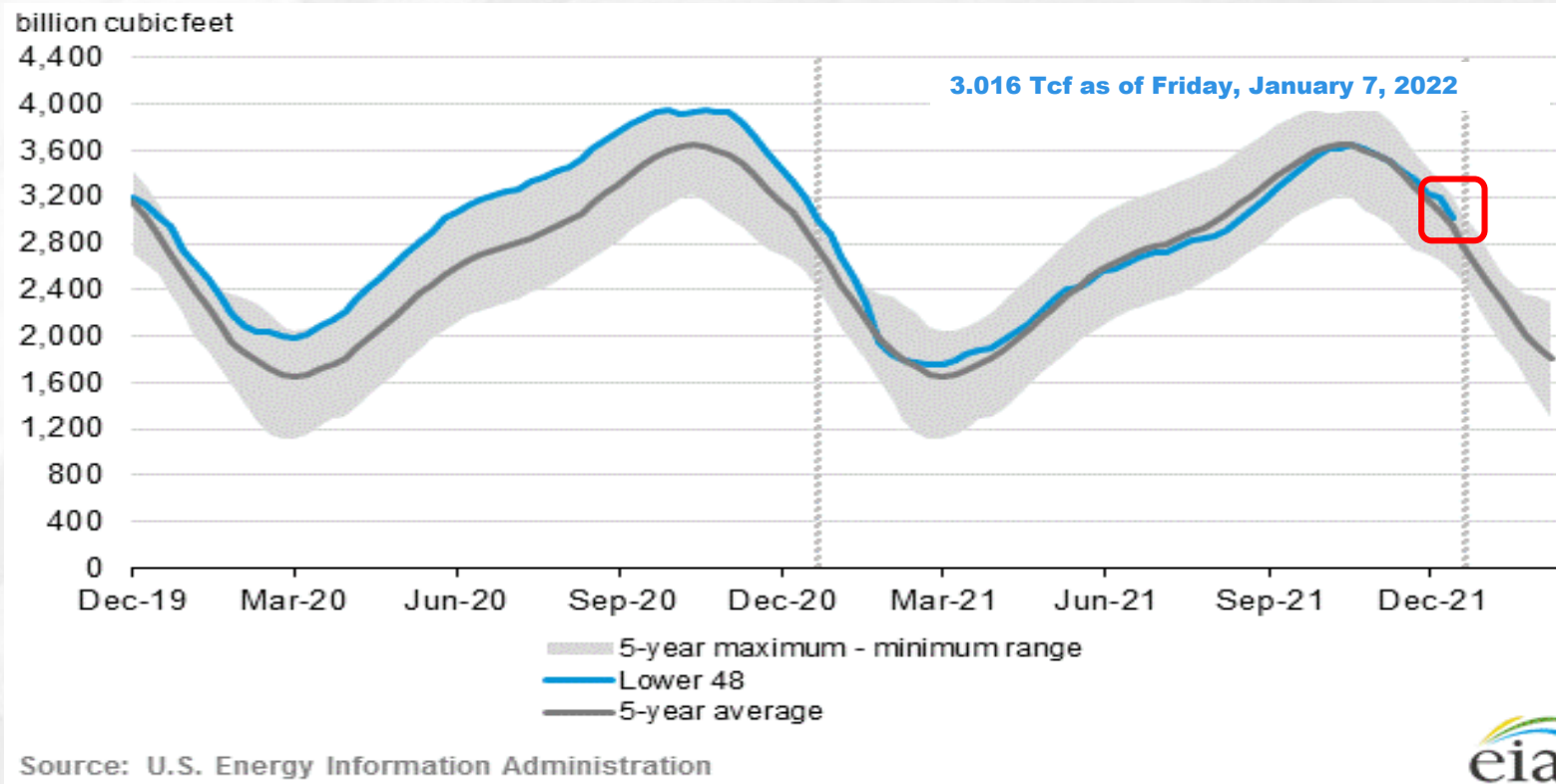


Storage update

Eric Tawney – Operations Planning

# EIA storage position: The big picture

*Working gas in underground storage compared with the five-year maximum and minimum*



199  
bcf

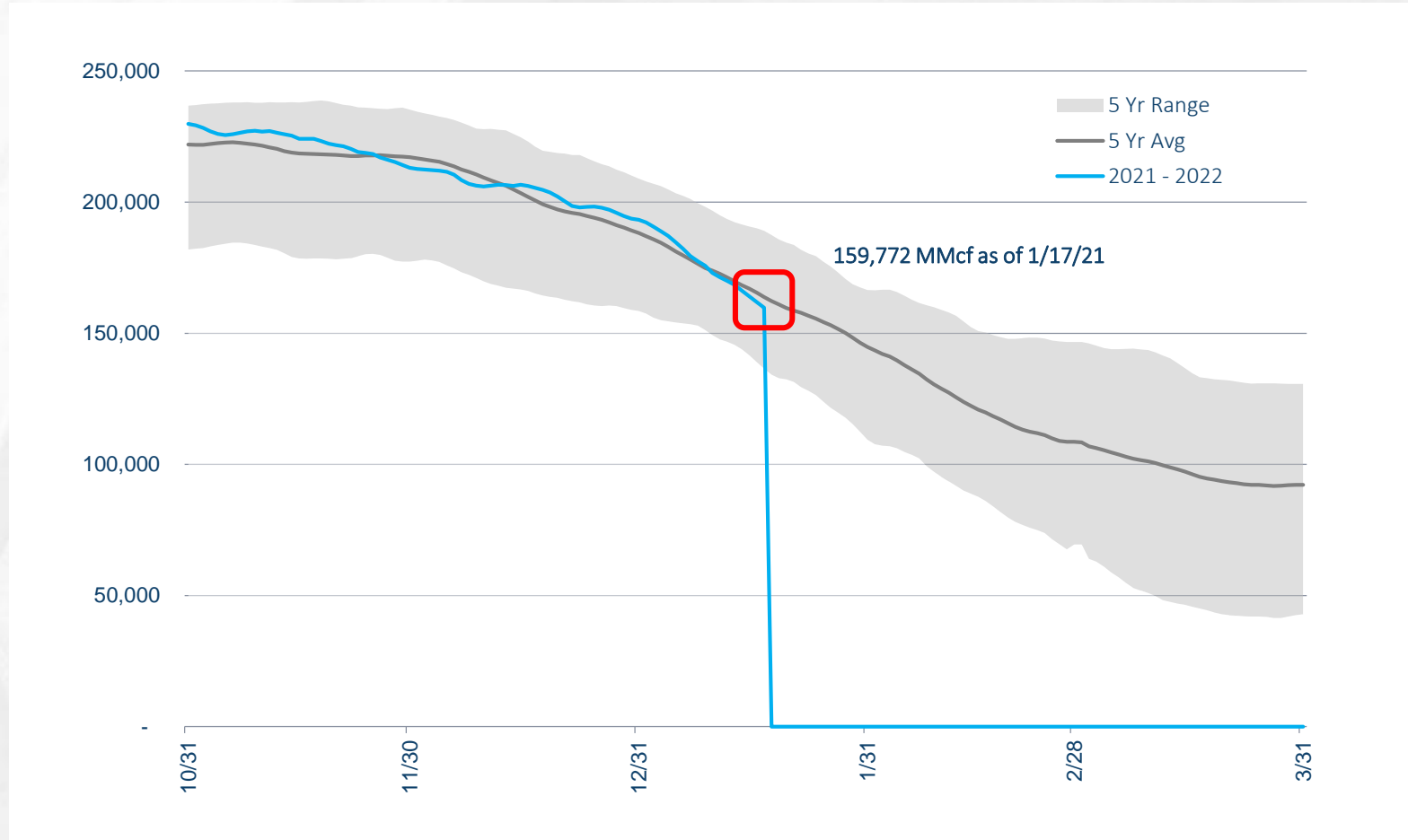
*less than Jan 2021*

72  
bcf

*above the  
five-year average*

# Storage position

*Working gas in underground storage compared with the five-year maximum and minimum*



29  
bcf

*less than Jan 2021*

4  
bcf

*below the  
five-year average*

# Storage operations

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- From Tuesday, Dec. 14, 2021 – Monday, Jan. 17, 2022, storage activity averaged a withdrawal rate of 1.36-Bcf/d. Daily activity varied from an injection rate of 469-MMcf/d down to a withdrawal rate of 2.78-Bcf/d.
- ANR has met all firm customer demand for storage activity.
- Storage capacity is 64 percent full.
- There are currently no postings restricting storage activity and no planned restrictions on DDS capacity.





# Storage operations

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- Storage activity is now primarily on withdrawal, but injections are still possible under certain conditions. The possibility of stronger withdrawals will increase as the temperatures decline.
- ANR has completed all its fall storage field shut-ins to set the fields up for withdrawal. ANR will ensure sufficient withdrawal capacity is maintained to meet firm withdrawal demand.
  - When needed, sufficient injection capacity will be available to meet anticipated demand
- The available capacity will continue to be reflected on the EBB under the operationally available capacity

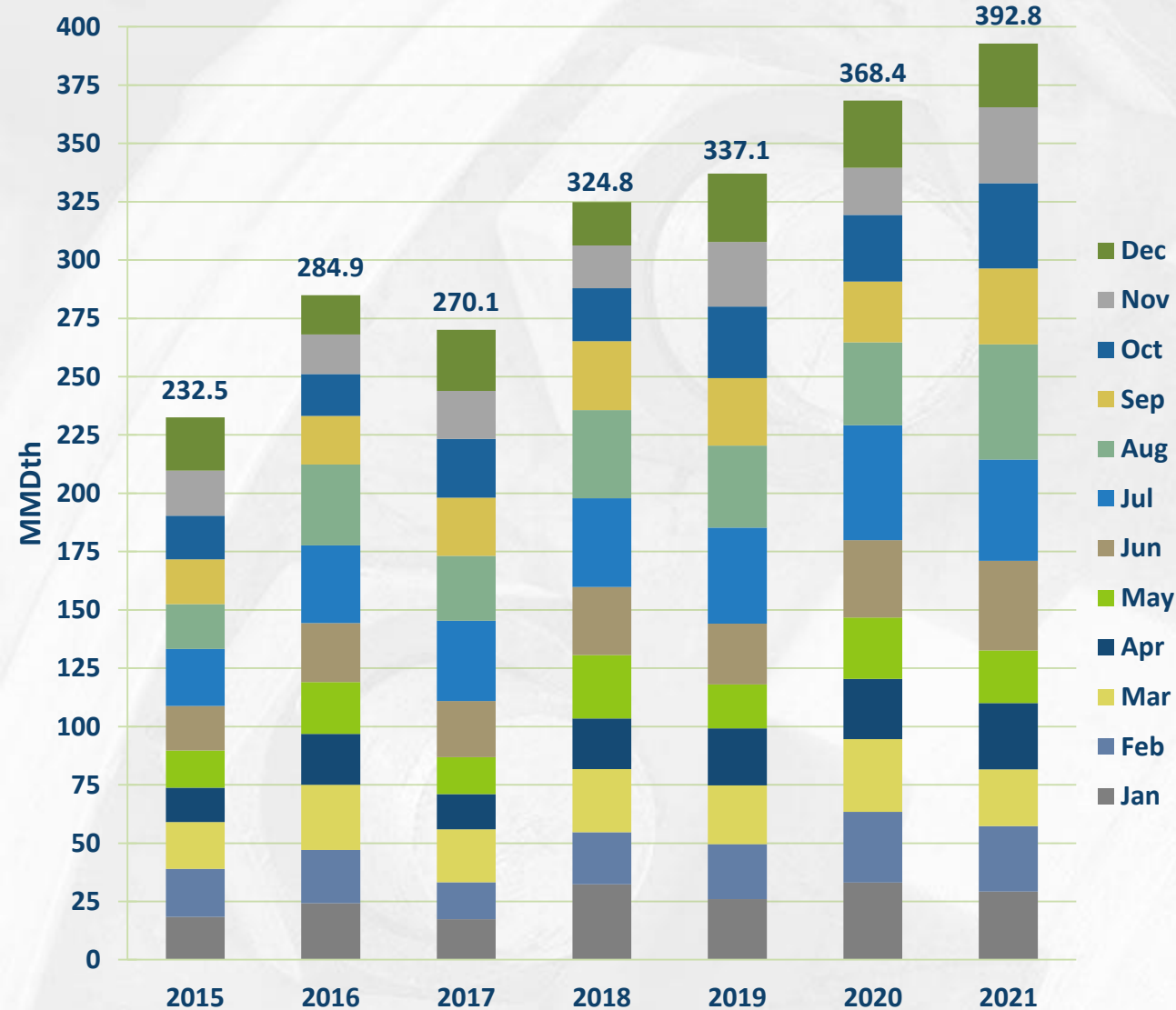


Operational update

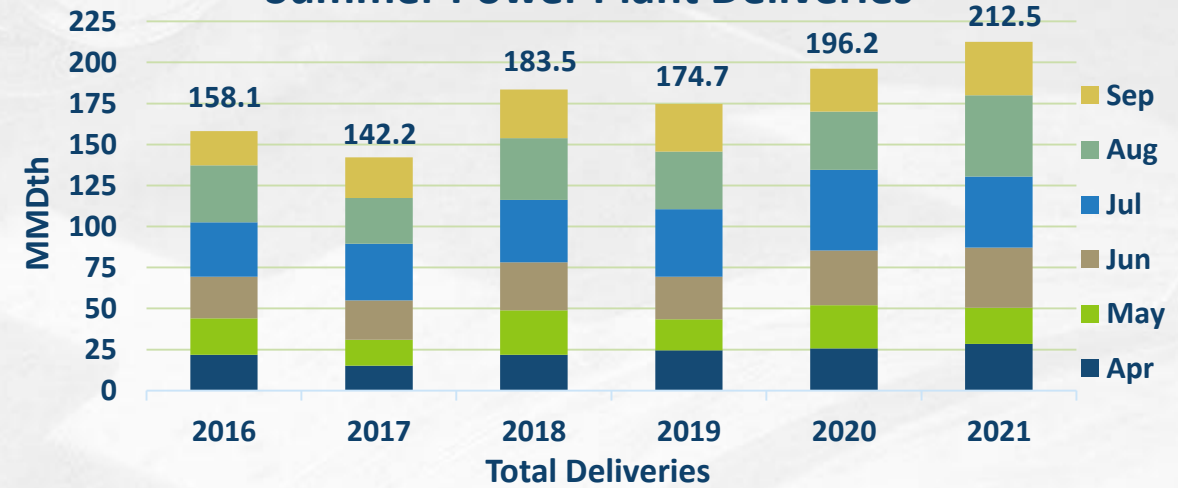
Kevin Pham – Operations Planning

# Monthly deliveries to Power Plants

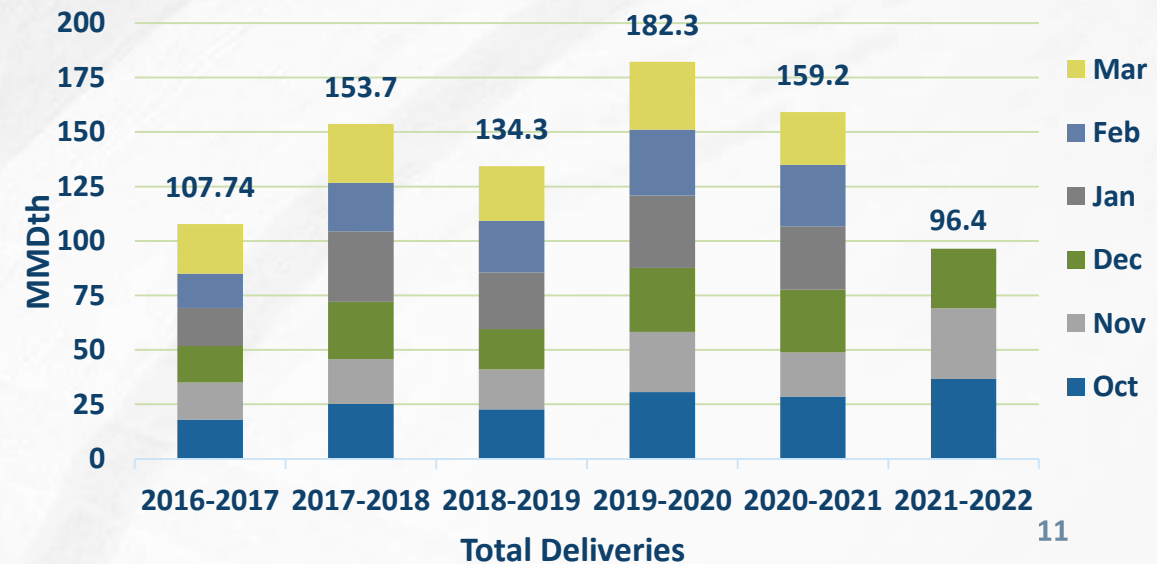
## Total Monthly Power Plant Deliveries



## Summer Power Plant Deliveries



## Winter Power Plant Deliveries











# Outage postings

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- Service impacts are estimates. Actual nominations, markets, weather and pipeline conditions determine any level of curtailments.
- Projects may be added, altered, delayed or cancelled. Emergent work cannot be planned and will happen from time to time.
- Notice of such planned work, including additions or changes, will be provided via a posting under the Planned Service Outage (PSO) category in GEMS. Emergent work will be posted under the Critical Notice category as soon as possible.









Nominations & Scheduling update  
DeAnna Parsell – Noms and Scheduling

# Reminders – GEMS password reset



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- If you “lock” yourself out of GEMS with too many failed login attempts (but you know your password), wait 15 minutes and the system will automatically “unlock”.
- To register with OKTA, go to [anrpl.com](https://anrpl.com) – click the link on the homepage or click “reset password” under customer activities to the right – and follow the instructions.
- To unlock or reset your password, click “reset password” under “customer activities” on the homepage. Then click the “Need help signing in?” link followed by the “Forgot password?” or “Unlock account?” links. You must know your username to perform these tasks.
- If you do not know your username contact system security by emailing: [usplebbsecurity@tcenergy.com](mailto:usplebbsecurity@tcenergy.com)
- If you need assistance after hours, please utilize the on-call contact list located at [anrpl.com](https://anrpl.com) – quick links – contact information – on-call list.

# Reminders – GEMS password reset

  
  
Sign In  
Username  
  
Password  
  
 Remember me  
  
[Need help signing in?](#)  
[Forgot password?](#)  
[Unlock account?](#)  
[Help](#)

ANR Home | Contact Us Search  Go

  
ANR Pipeline  
  

<a href="#">Customer Activities</a>	<b>ANR Pipeline</b>	<a href="#">Customer Activities</a>
<a href="#">Informational Postings</a>	ANR GEMS System has implemented a new Self-Service Password tool called OKTA. To utilize the password tool <a href="#">Click Here</a> and follow the instructions.	<b>GEMS</b>
<a href="#">U.S. Pipelines</a>		<b>Customer Link</b>
		<a href="#">Reset Password</a>

# GEMS upgrade reminder: ANR batch nom files

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- Upload all nominations through a CSV file directly into GEMS
  - Beneficial for shippers who load many nominations
- Add, change or zero out PMK and regular nominations just as you can in GEMS
  - No more manual nominations
  - All nominations changed in one place
- Batch file layout and directions for loading are posted on [www.ANRPL.com](http://www.ANRPL.com) under “What’s New”
- Reach out to Kyle Beisert for training or if you have questions
  - Email: [kyle\\_beisert@tcenergy.com](mailto:kyle_beisert@tcenergy.com)
  - Office: 832-320-5095
  - ICE IM: kbeisert

# ANR customer assistance

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For customer assistance concerning scheduling priorities, firm service rights and features, GEMS new user training, virtual and face-to-face meetings, etc., please contact the ANR Noms & Scheduling Team:

**Toll Free:** 1-800-827-5267

**Group Email:** [ANR\\_Noms\\_Scheduling@tcenergy.com](mailto:ANR_Noms_Scheduling@tcenergy.com)

**Web address for the ANRPL Tariff:** [ebb.anrpl.com](http://ebb.anrpl.com)

